



Role Profile: Volunteer Visitor Welcome Assistant

Why is this role important?

Our centre is open to the public six days a week and we are always busy welcoming groups and individuals through our gates. It is important that everyone who comes to the centre has a positive experience and leaves feeling as passionately about our work as we do.

How you can support us:

- Greet visitors as they arrive at the centre
- Explain our safety guidance
- Direct them to find what area they are looking for
- Encourage and accept donations
- Assist customers who are visiting our onsite shop



What can you gain in return?

- An opportunity to engage with and support the local community
- Making a difference to the lives of rescue animals
- Develop new skills and enhance your current skills and experience
- The chance to join a great team and make new friends along the way

Ideally you will:

- Have a friendly and approachable attitude
- Be confident in talking to the public and answering questions
- Have good communication skills
- Have a drivers licence and access to a vehicle
- Be able to dedicate time to volunteering flexibly

When do we need you?

- Flexible. We will work with you to plan shifts that suit us both

